



Turning understanding into results.™

GSA Consolidated Contract No. GS-00F-0007P

EM-Assist delivers lasting solutions to clients' environmental management and training needs, and we provide efficient implementation and reliable on-site technical support services.

Our innovative, integrated approach saves our clients money and time by successfully addressing their most challenging environmental compliance, information management, conservation and planning, and restoration needs. We help our clients achieve current compliance, address past impacts, and plan for the future.

We also help clients deliver the right training to the right people at the right time by cost-effectively blending custom eLearning courseware with instructor-led training, and by providing efficient training program administration through powerful, easy-to-use learning management systems.

EM-Assist Services	
Environmental Services	Training Solutions
Compliance Management	Learning Management Systems
Information Management	Custom eLearning Courseware
Conservation & Planning	Instructor-Led Training
Restoration	
EM-Assist Products	
Environmental Software	Training Software
EDIS	LMS
EMS	
HM/HW	ELMS
CRFRS	

EM-Assist is currently providing services under our Consolidated Contract for the following Special Item Numbers (SINs) organized into Service Groups by their corresponding Single Schedule Numbers:

Service Group 899

Environmental Advisory Service

- C899 1 Environmental Consulting Services
- C899 3 Environmental Training Services
- C899 5 Materials and Waste Recycling and Disposal Services
- C899 7 Geographic Information Systems (GIS) Services
- C899 8 Remediation and Reclamation Services

Service Group 871

Professional Engineering Services

- C871 1 Strategic Planning for Technology Programs/Activities
- C871 2 Concept Development and Requirements Analysis
- C871 3 System Design, Engineering and Integration
- C871 4 Test and Evaluation
- C871 5 Integrated Logistics Support
- C871 6 Acquisition and Life Cycle Management

Service Group 874

Mission Oriented Business Integrated Services (MOBIS)

- C874 1 Consulting Services
- C874 2 Facilitation Services

- C874 3 Survey Services
- C874 4 Training Services: Instructor-Led Training, Web Based Training and Education Courses, Course Development and Test Administration
- C874 7 Program Integration and Project Management Services

Service Group 70 General Purpose Commercial Information Technology Equipment, Software and Services (IT)

C132 51 IT Professional Services

- Programming Services
- Other IT Services, Not elsewhere classified

We also offer the following software products in our Consolidated Schedule under Service Group 70, SIN C132-51.

Item	Description
Courseware - FLASH-Based Engine v1.X	The Courseware FLASH-Based Engine includes our existing pre-programmed course player, course menu component, progress indicator, volume control, and navigation components.
Courseware - AJAX-Based Engine v1.X	The Courseware AJAX-Based Engine includes our existing pre-programmed course player, course menu component, progress indicator, and navigation components.
Articulate Presenter v1.X	The Articulate Presenter includes use of Articulate Presenter to convert your PowerPoint presentation into a rich media presentation with optional SCORM capability.
Voice Over	A Voice Over Session provides “off-camera” narration to visual presentations, documentaries or other graphic compositions by placing a human voice (or voices) over images shown on the screen.
Reusable Object – Genius Game v2.X	The Genius Game is a standalone or courseware embedded Flash-based assessment activity. Students try to advance their passing percentage by correctly answering multiple choice questions. Students must answer a certain percentage in order to pass the assessment and receive credit. Two types of hints are provided to help student answer questions correctly. Each hint can only be used once. Each question can have up to four possible distracters where one is a correct answer. All questions and answers are assumed to be ready for input into the game.

Item	Description
Reusable Object – Tycoon Game v1.X	<p>The Tycoon Game is a standalone Flash-based assessment/game activity. A minimum of four students compete to acquire squares on the game board by correctly answering multiple choice questions. Students take turns moving around the board according to the roll of the virtual dice. Each question can have up to four possible distracters where one is a correct answer. A minimum of 50 questions are required to play this game. Ideally, 75 to 100 questions should be available for input. All questions and answers are assumed to be ready for input into the game.</p>
Learning Management Portal v2.x	<p>The Learning Management Portal (LMP) is a .NET web-based application that is capable of tracking and managing online and classroom-based training activity. Features include a basic user registration page, training profile page, standard reporting, the ability to export reported data, and the ability to drive training requirements using the basic user profile.</p>
Enhanced Learning Management System (LMS)	<p>The Enhanced LMS includes the functionality of the Learning Management Portal/System, and is SCORM 1.2/2004 compliant. An EM-Assist learning management system (LMS) enables the right training to be delivered to the right people at the right time. Our LMS is a customized, Web-based application that efficiently administers each client's unique training program. An EM-Assist LMS enables comprehensive training management by helping clients plan, implement, and assess specific learning processes by allowing them to easily deliver and track eLearning courseware and instructor-led training throughout their entire organization. Our LMS monitors student participation, assesses student performance, and generates all required compliance reporting in a user-friendly format. EM-Assist's criteria-based LMS allows student information to be used as criteria to create individualized training plans specific to each student's job title, functional role, location, or any other factors relevant to the client's training requirements. As a student's training criteria changes, our criteria-based LMS automatically updates each student's individualized training plan. Each EM-Assist LMS is secure, scalable, and compatible with most clients' existing technologies.</p>
Environmental Data Integration System (EDIS)	<p>A powerful, easy-to-use environmental information management and reporting system that enhances decision making by integrating data from disparate systems and providing a single monitoring and reporting portal. EDIS minimizes the complexity associated with managing multiple data sources, and maximizes return-on-investment from existing systems by making their data more accessible.</p>

Item	Description
Environmental Management System Module to EDIS	The EMS Module of EM-Assist's core software product—EDIS—is designed to manage both environmental and facility assets in a manner consistent with ISO 14001—all 17 elements. The EMS Module leverages all of the power and flexibility of EDIS—for example, EMS problem areas (an overdue task for example) will be highlighted on the EDIS calendar and/or map (your facility, state, or region) for easy recognition and correction. The EMS Module was designed by actual EMS professionals working at live industrial locations. This allows us to provide clients with a very functional, user-oriented approach for managing their EMS program.

Please visit our website at www.EM-Assist.com or contact Lynn Meland at LMeland@EM-Assist.com or (916) 355-8444 for further information.

Ordering Information

Total price for EM-Assist Services will be established at the time the Task/Delivery Order is placed, based on the hourly rates and/or course offerings provided in the pricelist that follows. Quantity and other types of discounts may be available.

Special Notes

EM-Assist accepts Disaster Recovery Purchases from State, Local and Federal Government for all of our Specialty Item Numbers.

Environmental Advisory Services – Service Group 899

Complex and dynamic regulations, increasing budgetary pressures, and diverse stakeholders with competing objectives present formidable challenges to managers of environmental programs. We understand these challenges, and we realize that our clients' environmental programs exist to support broader missions. Our environmental services support our clients' operational needs, reduce program costs, and integrate seamlessly into existing business practices.

EM-Assist provides comprehensive environmental solutions to ensure current compliance, address past impacts, and prevent future issues. We help clients achieve their environmental program objectives by collaborating with all stakeholders and thoroughly understanding each client's needs, vision, and budget. We focus on each client's return on investment to create integrated solutions that deliver results with the optimum balance between long-term program costs and program benefits.

Our team of experienced scientists, engineers, regulatory experts, program managers, information technology specialists, and technicians provide innovative solutions, technical support, and client-site staff augmentation.

Environmental Management

EM-Assist provides all aspects of environmental compliance programs, and assists in aligning those programs with our customer's mission. We establish partnerships with local communities, while creating sustainable programs. From assisting with regulatory compliance, to augmenting facility staff, to operating facilities, EM-Assist is a program partner now and for the future.

Environmental Advisory Services Include:

- Environmental Program Management
- Sustainability Studies
- EMS Implementation
- Training and Outreach Programs
- Hazardous Waste and Materials Management
- Maintenance and Management of Permits
- Alternative Fuel Technologies
- Cultural Resources Management
- Pollution Prevention
- RI/FS

Environmental Remediation & Unexploded Ordnance

From site investigations and preliminary assessments through remedial action implementation, EM-Assist provides a complete range of environmental remediation and restoration services. Specialized capabilities include ordnance and explosives services and ecological restoration. Excellent performance has resulted in recognition at the highest levels, including awards from the Secretary of the Army and the Secretary of Defense.

Environmental Services	
Compliance Management	
Hazardous Materials	Hazardous Waste
Air Quality	Water
Program Management	Enterprise System Implementation
Safety	Training
Information Management	
Environmental Data Systems	Data Stewarding & Analysis
Process Automation	Technology Integration
Representative EM-Assist Software Products	
Conservation & Planning	
Sustainability	NEPA
Natural Resources	Cultural Resources
Ecosystem Restoration	American Indian Consultation
Public Relations	
Restoration	
Site Investigation	Site Remediation
Public Relations	

Environmental Compliance Services

EM-Assist understands the importance of environmental compliance management and audits. We have helped facilities establish ongoing internal programs for verifying and improving regulatory compliance as well as audit programs that provide shop personnel with the tools they need to maintain compliance with minimum support. Some clients find it cost-effective to outsource their internal inspection programs with our skilled, carefully selected and directed technician staff.

Our Special/Unique Expertise Includes:

- Extensive environmental regulatory compliance knowledge in Air Quality (Clean Air Act), Hazardous Waste (Resource Conservation and Recovery Act), Hazardous Materials, Cultural Resources, NEPA (National Environmental Policy Act) and many others.
- Extensive expertise in data management and application and development skills.
- Proven experience in regulatory compliance management for all of the above protocols.
- Project management and delivery through automated task tracking application development.

Environmental Information Management

Managing environmental compliance is a large and complex task for a major facility. Ineffectively managing environmental data can lead to slow reporting, high labor effort, inventory management concerns, and worst of all, compliance difficulties.

EM-Assist helps clients obtain benefits such as reduced data collection and reporting effort, lower inventory and asset investment due to better tracking, streamlined business processes and compliance effectiveness. Since inception we have worked with clients in many types of facilities developing information solutions that enable them to effectively manage their environmental challenges. We combine a practitioner's knowledge of environmental management and regulatory compliance with leading edge information technology expertise.

Environmental Information Management Services Include:

- EMS Implementation and Maintenance
- Environmental Data Stewarding
- Hazardous Waste Data Management
- Hazardous Material data Management
- Database Development, Integration and Management Custom Web Application Development
- Air Quality Data Management
- ESOH-CAMP Data Management
- EESOH-MIS Implementation, Application and Use
- Cultural Resource Data Management
- NEPA Data Management

Please contact Gregg Alex for the latest information: GAlex@EM-Assist.com

Professional Engineering Services – Service Group 871

EM-Assist provides professional engineering services to a wide variety of Government customers in many areas, from construction to environmental. Our experienced professionals have the ability to quickly assess your job requirements and program goals and to develop appropriate plans that provide the best technical services at the best value.

Strategic Planning for Technology Programs/Activities

EM-Assist provides evaluation and interpretation of the programmatic and project-level objectives to develop strategies that reflect mission goals. We have experience on new and functioning programs to establish realistic, achievable goals without compromising the current program performance.

Concept Development and Requirements Analysis

Our technical expertise allows for policy and procedural review of engineering systems to develop technical enhancements that increase project efficiencies and improve program execution.

System Design, Engineering and Integration

EM-Assist has a wide array of experience in system design, engineering and integration. The technical enhancements we provide result in more efficient systems that meet or exceed program goals. Some examples include:

- Analyzed and recommended operational changes to improve system reliability and testing protocols for chemical oxidation and biological treatment systems.
- Designed, constructed and installed two prototype engineered water treatment systems for detailed feasibility evaluation.
- Completed simulations of potential operations and optimization strategies for investigative/characterization/monitoring and water treatment systems.

Test and Evaluation

EM-Assist has designed, implemented, and evaluated test plans for system re-engineering, system start up, and long-term operation of engineered systems. We also have the capability to evaluate and ensure appropriate quality systems are implemented throughout the customer's program.

Integrated Logistics and Supply Chain Support

From complex weapons systems to hazardous material supply chain management to implementing lean six sigma and strategic sourcing, our logistics expertise has taken our customers to the next level. To meet client objectives we implement innovative techniques in diverse areas such as in engineering management, inventory management/spares provisioning, and business process management.

Acquisition and Life Cycle Management

EM-Assist provides planning, budgetary, and program/project management and control assistance for various programs and individual projects. We are experienced in acquisition and implementation of engineered technology systems to suit all program elements. We also provide quality programs and compliance support to individual projects and individual site's within the client's program.

Please contact Lynn Meland for the latest information: LMeland@EM-Assist.com

Mission Oriented Business Integrated Services – Service Group 874

EM-Assist has provided MOBIS-type activities to GSA since our original Federal Supply Schedule award in 2000. We have the capability to quickly pull together a cohesive team of professionals who are knowledgeable on a wide variety of management tools.

Consulting Services

EM-Assist conducts extensive research, interviews and investigations to plan and implement future activities that result in program efficiencies and improved management practices. These strategic planning activities address program priorities, resource requirements and funding avenues.

Facilitation Services

Facilitating critical program management decision-making meetings requires the appropriate management tools. Facilitating routine program meetings also requires the appropriate management tools. We understand the difference. We are equally successful with obtaining consensus of multiple high-level customers with varying functional and organizational priorities as well as with facilitating monthly status meetings at the working level.

Facilitation Services Include:

- Planning the overall meeting
- Defining the agenda
- Focusing the discussions
- Driving decision/consensus
- Resolving disputes
- Recording the discussion content
- Providing all documents from meeting announcements, handouts and final report

Survey Services

EM-Assist surveys are designed to gather the appropriate data to best represent the survey objective. We are knowledgeable in various survey techniques and have conducted surveys on the general public, government installations and technical communities. We coordinate all aspects of the process including planning the survey process, researching and gathering data, conducting the survey, preparing reports and responses and providing advisory services.

Program Integration and Project Management

EM-Assist has provided overall program management on both large and small Government programs. We work with our customers to ensure priorities are well understood and schedules are met on budget.

Program Integration and Project Management Services Include:

- Data collection
- Report writing
- All phases of meeting facilitation and support
- Inspections and audits
- Training
- IT support
- Web page generation and maintenance
- Community outreach and community relations
- Facility management
- Multiple management tools such as Gantt Chart creation and maintenance

Training Services

EM-Assist delivers e-learning solutions that improve human performance and productivity. Based on your organizational goals, we apply sound instructional design principles to create the training experience you need. Our products and services include e-learning courseware development, instructional design, student tracking systems, and custom learning management system development and procurement.

eLearning Services Include:

- Learning Management Systems
 - Comprehensive Training Management
 - Criteria-Based Training
 - Certification
 - Self-Registration
 - Administrative Reports
 - Section 508 Compliance
- Instructional Design
 - Needs Assessments
 - ROI-Based Planning
 - Learning Theory-Based Design
 - Subject Matter Experts
 - Graphic Design
 - Support Materials
 - Multilingual Capabilities
- Custom Interactive Courseware
 - Multiple Development Platforms (Flash, AJAX, XML)
 - Multiple Delivery Methods
 - Web-Based Training
 - Computer-Based Training
 - SCORM & 508 Compliance
- Training Technologies
 - Interactive Games
 - Custom Animations
 - Simulation Development
 - Custom Database Applications
- On-Site Instruction
- Blended Learning

Instructor-Led Training

EM-Assist's Instructor-Led training services provide cost-effective classroom training across a wide range of subjects. We offer interactive on-site instruction, support services, and multimedia training aids to facilitate effective classroom learning.

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General Purpose Commercial Information Technology Equipment, Software and Services - Service Group 70

EM-Assist routinely provides a suite of services and products for Service Group 70, Information Technology Professional Services. We have designed and developed web-based application databases to accommodate specialized data collection, tracking and reporting. Our Learning Management System software utilizes ASP.NET and SQL technologies and can be customized to run on existing customer server platforms.

Information Technology Services Include:

- Data Modeling and Analysis
- Application Engineering
- PDA, RFID and Remote Sensor Implementation
- Infrastructure Management including Application Hosting and Network Management
- Program Management
- Business Practice and Process Reengineering (BPR)
- Report Automation
- Business Process Outsourcing

Information Technology Products Include:

- Courseware – FLASH-Based Engine Version 1.X
- Courseware – AJAX-Based Engine Version 1.X
- Articulate Presenter Version 1.X
- Voice Over
- Reusable Object – Genius Game Version 2.X
- Reusable Object – Tycoon Game Version 1.X
- Learning Management Portal Version 2.X
 - Standard Purchase
- Learning Management Portal Version 2.X
 - Monthly Pricing with 12 Month Minimum Purchase
- Learning Management Portal Version 2.X
 - Six Month Trial Period
- Environmental Data Integration System (EDIS)
- Environmental Management System (EMS) module to EDIS
- Enhanced Learning Management System (LMS)

Supported Technologies Include:

- | | |
|----------------------|-------------------|
| • Flash/Actionscript | • Client/Server |
| • ASP.NET | • Crystal Reports |
| • ADO.NET | • Discover |
| • VB.NET | • ORACLE |
| • PHP | • ORACLE LITE |
| • XML | • HTML/DHTML |
| • MySQL/SQL Server | • MS ACCESS |
| • Javascript | • MS EXCEL |
| • Ajax/SOAP | • ODBC |
| • CSS | • EESOH-MIS |

Programming Services Include:

- Principal programming support, new function implementation, and user trouble shooting
- Planning, development and fielding of approved future tracking system software.
- Technical, developmental, and programming support for ACCESS and other database programs.
- Develop databases capable of accepting electronic data from various points of generation (i.e, analytical laboratory), then tailor the data for the preparation of multiple reports such as trend analyses and for current and anticipated electronic deliverable format (EDF) files.

World Wide Web Services Include:

- Programming functionality into user interface.
- Integration of new display, content, and outside system interface tools.
- Develop compatibility between various web-based database application programs (i.e. PHP and MySQL) and host servers.
- Develop database access procedures.

Local Area Network Capabilities

- Installation, setup, and configuration of new PC-type computer systems.
- Updating, trouble shooting, and changing configurations on existing PC systems.
- Assisting the system administrator with normal system maintenance, updates, troubleshooting, etc. as required as well as incidental assistance to software users at other remote locations.
- Functioning as backup system administrator for the primary system administrator.

General IT Administrative Support

- Provide support for the technical editing, graphical preparation, and reproduction of database and other management materials.

EM-Assist's Learning Management System (LMS):

- Student tracking—The LMS tracks a course once it is launched, the time spent in each course by the student, and a completion status. The completion status is send to the LMS from the course. Bookmarking is also implemented.
- Reports—Students can view and print their own learning report card within the LMS. The report card encapsulates all of the training tracked by the LMS. Administrators can view reports based on students and courses and print certificates. All reports can be exported as a tab-delimited file (viewable in Excel) and/or as a PDF document. Reports can be password protected for managers by setting permissions in the LMS.
- Stand up training module—Instructors are allowed to access the LMS to set up training courses they are going to deliver live in a classroom. Based on a calendar system using dates and times, an email notification is sent to the student once they are enrolled into a class by the instructor. Several other email triggers are embedded in the standup module that notify students of schedule changes, completion status (marked by the instructor), room changes, etc.
- Administration—System administrators are able to control all permissions using flags. There are 6 distinct and customizable permission levels of administration in the system and 3 distinct and customizable permission levels for the standup training module.

- Provides a fully customizable web interface specific to the customer.
- Supports unlimited users, eLearning courses, and standup training courses.
- Supports student self registration and/or bulk load of email addresses. In addition, the LMS supports a forgotten password feature.
- Students can manage their own user profile.
- Section 508 compliant.
- Ability to track student participation in and completion of all live and elearning courses required by the customer with one central database (LMS).
- Ability to track all types of legally required training programs, including, hazardous waste, hazardous materials, storm water, air, OSHA and other mandated training in one centralized learning portal.
- Ability to track all types of other required training programs, such as EMS, sustainability, affirmative procurement, ECO and other site specific training requirements in one centralized learning portal.
- Ability to view and print reports based on course and student data for all training delivered at customer site.
- Customer can utilize the LMS for as many students with as many records as their infrastructure will support.

EM-Assist's Enhanced Learning Management System (Enhanced LMS):

The Enhanced LMS includes the functionality of the Learning Management Portal/System, and is SCORM 1.2/2004 compliant. An EM-Assist Enhanced Learning Management System (Enhanced LMS) enables the right training to be delivered to the right people at the right time. Our LMS is a customized, Web-based application that efficiently administers each client's unique training program. An EM-Assist LMS enables comprehensive training management by helping clients plan, implement, and assess specific learning processes by allowing them to easily deliver and track eLearning courseware and instructor-led training throughout their entire organization. Our LMS monitors student participation, assesses student performance, and generates all required compliance reporting in a user-friendly format. EM-Assist's criteria-based LMS allows student information to be used as criteria to create individualized training plans specific to each student's job title, functional role, location, or any other factors relevant to the client's training requirements. As a student's training criteria changes, our criteria-based LMS automatically updates each student's individualized training plan. Each EM-Assist LMS is secure, scalable, and compatible with most clients' existing technologies.

EM-Assist's Environmental Data Integration System (EDIS):

EM-Assist's Environmental Data Integration System (EDIS) is a powerful, easy-to-use environmental information management and reporting system that enhances decision making by integrating data from disparate systems and providing a single monitoring and reporting portal. EDIS minimizes the complexity associated with managing multiple data sources, and maximizes return-on-investment from existing systems by making their data more accessible.

Once data is established in EDIS, it can be made available to other applicable staff members, systems, or modules within EDIS that could use it – for example, an air quality management module might need to access hazardous waste generation data to assist with inventory calculations. In addition to integrating data from various legacy systems, EDIS functionality can be customized through the addition of optional functional modules to tailor the overall system to meet each installation's unique needs. When combined with other EM-Assist modules, such as the Hazardous Material and Hazardous

Waste (HM/HW) Modules, and the Environmental Management System (EMS) Module, EDIS could be the most powerful, easy-to-use tool in your environmental information management toolbox.

Our clients can do a quick and easy review of compliance in all of their assigned program areas and track the status of tasks; for example, they can:

- Review an aerial facility map and integrated calendar for flagged problem areas.
- Set up a graphic-based dashboard showing the status of EMS objectives.
- Assign, monitor, and manage tasks in detail to ensure accountability to organizations and assigned personnel.
- Perform document management, create document queries from the relational database, and create an audit trail.
- Authorize users for various system features or documents in the library depending on their organization, job duties, and work location.
- Print custom reports that consolidate data from disparate data sources.
- Link assets to documents and tasks to facilitate compliance with local, state, and federal requirements.

EDIS is a Microsoft® SharePoint®-based commercial off-the-shelf (COTS) software product developed using Microsoft® .NET and SQL Server®, which enhances the core functionality of SharePoint by expanding on SharePoint's out-of-the-box capabilities. EM-Assist designed EDIS to keep long-term cost of ownership low:

- EDIS requires no recurring annual license fees, which allows clients to purchase the application once and subsequently manage it internally and affordably.
- Data importing from varied sources, facilitated by step-by-step wizards in EDIS, is set up to allow management by users rather than requiring custom programming services.

EM-Assist's Environmental Management System (EMS):

The EMS Module of EM-Assist's core software product—EDIS—is designed to manage both environmental and facility assets in a manner consistent with ISO 14001—all 17 elements. The EMS Module leverages all of the power and flexibility of EDIS—for example, EMS problem areas (an overdue task for example) will be highlighted on the EDIS calendar and/or map (your facility, state, or region) for easy recognition and correction. The EMS Module was designed by actual EMS professionals working at live industrial locations. This allows us to provide clients with a very functional, user-oriented approach for managing their EMS program.

The EMS Module capabilities include:

- Aspects and Impacts – Facilitates the identification of aspects, associates them with operational activities and rates and ranks their associated environmental impact based on various criteria (e.g., probability and severity of risk, regulatory implications, etc.) with user defined weighting of such criteria.
- Objectives and Targets – Allows users to define and identify objectives and targets and associate them with related activities, aspects, and impacts; monitors objectives and targets to demonstrate progress in reducing significant environmental impacts.
- Task Management – Facilitates communication and accountability by assigning personnel to required EMS tasks, and tracks such tasks; tasks are reported in calendar, list, map, and detail views. Defines roles and responsibilities providing more effective cross-functional communication.

- Environmental Management Plan – Facilitates EMP creation by relating aspects, impacts, operational activities, and other data. Displays an EMP template automatically populated with all the required aspect data cross-linked from other modules, with links to more detailed information (such as targets or individual task forms), while allowing for users to input additional data for other items needed for a complete EMP.

EM-Assist's Annual Product Support:

EM-Assist offers annual product support for several information management products: Enhanced LMS, EDIS, and EMS. This fee includes access to product updates and documentation updates. It is typically paired with labor to provide help desk support and assistance with installing product updates.

Please contact Gregg Alex for the latest information: GAlex@EM-Assist.com



Corporate Headquarters

90 Blue Ravine Road, Suite 180
Folsom, CA 95630
(916) 355-8444 phone
(916) 355-8445 fax
Folsom@EM-Assist.com

Sacramento

1325 J Street, Suite 1550
Sacramento, CA 95814
(916) 551-1720 Phone
(916) 551-1729 Fax
Sacramento@EM-Assist.com

Salt Lake City

90 South 400 West, Suite 450
Salt Lake City, UT 84101
(801) 456-2100 Phone
(801) 456-2101 Fax
SaltLakeCity@EM-Assist.com

Southern California

29377 Rancho California Rd,
Suite 204
Temecula, CA, 92591
(951) 693-5682 Phone
(951) 676-5344 Fax
SouthernCalifornia@EM-Assist.com

Layton

2363 North Hill Field Road, Suite 4
Layton, UT 84041
(801) 774-9124 Phone
(801) 774-9215 Fax
Layton@EM-Assist.com

Denver

7000 E. Belleview Ave, Suite 310
Greenwood Village, CO 80111
(720) 836-5555 Phone
(720) 836-5556 Fax
Denver@EM-Assist.com

Williamsburg

5248 Olde Towne Road, Suite 4
Williamsburg, VA 23188
(757) 810-2475 Phone
Williamsburg@EM-Assist.com

San Antonio

1777 NE Loop 410, Suite 600
San Antonio, TX 78217
(210) 820-2622 Phone
SanAntonio@EM-Assist.com

North Carolina

109 Salem Towne Court
Apex, NC 27502
(919) 665-8094 Phone
NorthCarolina@EM-Assist.com

GENERAL SERVICES ADMINISTRATION

Federal Supply Service **Authorized Federal Supply Schedule Price List**

August 10, 2011

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order is available through **GSA Advantage!**[™], a menu-driven database system.

The INTERNET address for **GSA Advantage!**[™] is: <http://www.GSAAdvantage.gov>
Schedule for - Consolidated Contracting

Contract Number: GS-00F-0007P
Base Contract: October 1, 2003 through May 27, 2007
Option 1: May 28, 2007 through May 27, 2012

For more information on ordering from Federal Supply Schedules click on the FSS Schedules button at <http://www.fss.gsa.gov>.

Pricelist Effective August 10, 2011

EM-Assist, Inc.
90 Blue Ravine Road, Suite 180
Folsom, CA 95630
(916) 355-8444
FAX (916) 355-8445
www.EM-Assist.com

Contract Administrator: Lynn C. Meland
Phone number: (916) 355-8444
E-mail Address: LMeland@EM-Assist.com

CUSTOMER INFORMATION:

1a. Table of awarded special item number(s).

<u><i>Special Item Number</i></u>	<u><i>Item Description</i></u>	<u><i>Disaster Recovery Offered</i></u>
C899	Environmental Advisory Services	C899 RC
C871	Professional Engineering Services	C871 RC
C874	Mission Oriented Business Integrated Services (MOBIS)	C874 RC
C132	General Purpose Commercial IT Equipment, Software and Services (IT)	C132 RC

1b. The Contractor's hourly rates provided herein are the lowest rate available for each labor category and are in accordance with the Contractor's customary commercial practices.

SIN(s)	Labor Category Title	Prices Including IFF
		Year 10 Effective 5/28/11
899-1,3,7,8; 871-1:6; 874-1:4,7	Principal	\$199.72
899-1,3,7,8; 871-1:6; 874-1:4,7	Senior Program Manager	\$193.63
899-1,3,7,8; 871-1:6; 874-1:4,7	Program Manager	\$155.06
899-1,3,5,7,8; 871-1:6; 874-1:4,7	Delivery Order Manager	\$140.94
899-1,3,8; 871-1:6; 874-1:4,7	Contract Manager, Sr	\$127.30
899-1,3,7,8; 871-1:6; 874-1:4,7	Contract Administrator - Level 2	\$72.82
899-1,3,7,8; 871-1:6; 874-1:4,7	Public Affairs Specialist - Level 1	\$59.58
899-1,3,5,7,8; 871-1:6; 874-1:4,7	Clerical**	\$45.08
899-1,3,5,7,8; 871-1:6; 874-1:4,7	Senior Engineer	\$133.69
899-1,3,5,7,8; 871-1:6; 874-1:4,7	Mid-Level Engineer	\$101.93
899-1,3,8; 871-1:6; 874-1:4,7	Associate Engineer	\$84.13
899-1,3,8; 871-1:6; 874-1:4,7	Entry Engineer	\$65.65
899-1,3,5,7,8; 871-1:6; 874-1:4,7	Senior Scientist	\$133.69
899-1,3,5,7,8; 871-1:6; 874-1:4,7	Mid-Level Scientist	\$73.56
899-1,3,5,7,8; 871-1:6; 874-1:4,7	Associate Scientist	\$64.30
899-1,3,5,7,8; 871-1:6; 874-1:4,7	Entry Scientist	\$42.29
899-1,3,7,8; 871-1:6; 874-4	Technician Level 4	\$53.75
899-1,3,5,7,8; 871-1:6; 874-4	Technician Level 3	\$48.21
899-1,3,7,8; 871-1:6; 874-4	Technician Level 2	\$45.83
899-1,3,7,8; 871-1:6; 874-4	Technician Level 1	\$47.16
899-1,3,7,8; 871-1:6; 874-4	Technician - Entry	\$41.40
899-1,3,8; 871-1:6; 874-4	Senior Level Programmer	\$131.65

899-1,3,5,7,8; 871-1:6; 874-4	Mid-Level Programmer	\$113.04
899-1,3,8; 871-1:6; 874-4	Associate Level Programmer	\$70.27
899-1,3,7,8; 871-1:6; 874-4	Senior Level Database Analyst	\$130.96
899-1,3,7,8; 871-1:6; 874-4	Mid-Level Database Analyst	\$105.48
899-1,3,7,8; 871-1:6; 874-4	Associate Database Analyst	\$81.29
899-1,3,8; 874-4	Senior Level Multi-Media Developer	\$109.34
899-1,3,5,8; 874-4	Mid-Level Multi-Media Developer	\$84.62
899-1,3,8; 874-4	Associate Multi-Media Developer	\$74.29
899-1,3,5,7,8; 871-1:6; 874-4	Webmaster	\$98.17
899-1,3,7,8	Environmental Specialist Level 2	\$73.09
899-1,3,7,8; 871-1:6	GIS/CAD Administrator - Level 2	\$106.25
899-1,3,7,8; 871-1:6	GIS/CAD Administrator - Level 1	\$90.69
899-1,3,5,7,8; 871-1:6; 874-1:3,7	Program Control Analyst - Level 2	\$81.09
899-1,3,5,7,8; 871-1:6; 874-1:3,7	Program Control Analyst - Level 1	\$52.13
899-3,5; 874-4	Instructional Designer IV	\$102.05
899-3,5; 874-4	Instructional Designer III	\$85.76
899-3,5; 874-4	Instructional Designer II	\$73.50
899-3; 874-4	Instructional Designer I	\$57.20
899-1,8	Electrician, Maintenance**	\$106.41
899-1,8	Heavy Equipment Operator**	\$84.83
899-1,8	Laborer**	\$60.04
899-1,8	Maintenance Trades Helper**	\$60.04
899-1,8	Truckdriver, Medium Truck**	\$60.04
899-1,8	Truckdriver, Heavy Truck**	\$70.57
899-1,8	Painter, Maintenance**	\$68.68
899-1,8	Pipefitter, Maintenance**	\$87.85
899-1,8	Welder, Combination, Maintenance**	\$71.73
899-1,8	Foreman	\$82.75
899-1,8	Superintendent	\$89.37
871-1:6	Engineering Technician Level 4	\$89.37
871-1:6	Engineering Technician Level 3	\$82.75
871-1:6	Engineering Technician Level 1	\$60.04
871-5,6	Logistician	\$76.89
Escalation Rate		3.58%
IFF Rate		0.75%
132-51	Senior Program Manager	\$187.22
132-51	Delivery Order Manager	\$136.28
132-51	Contract Administrator - Level 2	\$70.40
132-51	Associate Level Programmer	\$67.94
132-51	Senior Level Database Analyst	\$126.62

132-51	Mid-Level Database Analyst	\$101.98
132-51	Associate Database Analyst	\$78.59
132-51	GIS/CAD Administrator - Level 2	\$102.72
132-51	GIS/CAD Administrator - Level 1	\$87.69
132-51	Program Control Analyst - Level 2	\$78.40
132-51	Program Control Analyst - Level 1	\$50.40
Escalation Rate		3.00%
IFF Rate		0.75%
** SCA eligible labor categories		
SIN(s)	Products	GSA Product Fee
	Environmental Training	
899-3	Aerospace NESHAP Computer Based Training (Price is per CD)	\$4,000.00
899-3	Clean Air Act Classroom Training (Price is per classroom session)	\$2,490.00
899-3	Getting Painting Facilities into Compliance with Air Pollution Regulations Classroom Training (Price is per classroom session)	\$19,000.00
899-3	Improving Performance in Painting Operations: "Train the Trainer" Classroom Training (Price is per classroom session)	\$19,000.00
SIN(s)	Software Products*	GSA Product Fee
132-51	Courseware – FLASH-Based Engine Version 1.X (Price is for Each)	\$4,900.00
132-51	Courseware – AJAX-Based Engine Version 1.X (Price is for Each)	\$1,960.00
132-51	Articulate Presenter Version 1.X (Price is for Each)	\$980.00
132-51	Voice Over (Prices is per session)	\$490.00

132-51	Reusable Object – Genius Game Version 2.X (Price is for Each)	\$2,940.00
132-51	Reusable Object – Tycoon Game Version 1.X (Price is for Each)	4,900.00
132-51	Learning Management Portal Version 2.X – Standard Purchase (Price is for Each)	\$14,700.00
132-51	Learning Management Portal Version 2.X – Monthly Pricing with 12 Month Minimum Purchase	\$1,021.16
132-51	Learning Management Portal Version 2.X – Six Month Trial Period (Pricing is for 6 Months)	\$6,567.96
132-51	Enhanced Learning Management System (LMS) (Price is per site)	\$29,900.00
132-51	Upgrade Standard Learning Management System (LMS) to Enhanced Learning Management System (LMS) (Price is each)	\$9,900.00
132-51	Enhanced Learning Management System (LMS) Annual Product Support (Price is Annual Fee per site)	\$4,900.00
132-51	Environmental Data Integration System (EDIS) (Price is Each)	\$29,900.00
132-51	Environmental Data Integration System (EDIS) Annual Product Support (Price is Annual Fee per site)	\$4,900.00
132-51	Environmental Management System (EMS) Module to EDIS (Price is each)	\$19,900.00
132-51	Environmental Management System (EMS) Module to EDIS (Price is Annual Fee per site)	\$3,400.00
Escalation Rate		3.00%

* Prices do not include customization. Customization may require additional labor hours currently on Consolidated Schedule contract.

Labor Category Descriptions (SIN 899, 871, 874)

Principal - Responsible for the overall management of company personnel and assets and overall customer satisfaction. Duties include approving contractual changes, coordinating financial reports, and reallocating company assets as necessary to meet contract deliverables. This labor category requires that the individual have at least ten (10) years work experience providing executive level oversight to multiple government delivery orders. The individual must also have at least 1) a 4-year college degree in the profession or a related scientific discipline or 2) fifteen (15) years related work experience

Senior Program Manager - Responsible for the overall program direction and coordination and acts as the primary interface with customers. At program level, develops project plans and monitors technical, cost and schedule performance. This labor category requires that the individual have at least ten (10) years work experience in managing multiple government delivery orders, as well as individual delivery order managers. The individual must also have at least 1) a 4-year college degree (bachelors degree) in the profession or a related scientific discipline or 2) Fifteen (15) years of related work experience.

Program Manager - Responsible for the overall program direction and coordination and acts as the primary interface with customers. At program level, develops project plans and monitors technical, cost and schedule performance. This labor category requires that the individual have at least five (5) years work experience in managing multiple government delivery orders, as well as individual delivery order managers. The individual must also have at least 1) a 4-year college degree (bachelors degree) in the profession or a related scientific discipline or 2) ten (10) years of related work experience.

Delivery Order Manager - Responsible for overall success of task order. Identifies and directs cross-functional task teams to accomplish activities. Monitors technical, cost and schedule performance and directs action to resolve real or anticipated problems to ensure timely product delivery. This labor category requires that the individual have at least five (5) years work experience in managing government project delivery orders. The individual must also have at least 1) a 4-year college degree in the profession or a related scientific discipline or 2) seven (7) years of related work experience.

Contract Manager, Sr. - Ensures contract performance and rewrites or amends as necessary. This labor category requires that the individual have at least ten (10) years work experience in managing government contracts. The individual must also have at least 1) a 4-year college degree in the profession or a related discipline or 2) fifteen (15) years of related work experience.

Contract Administrator – Level 2 - Aids in the management of contractual provisions and the administration of contracts. This labor category requires that the individual have at least 1) five (5) years of contract administration experience or 2) certification, degree, or other approved educational background in contract administrator duties.

Public Affairs Specialist – Level 1 - Prepares and disseminates information through community forums, newspapers, periodicals, and other forms of media. This labor category requires that the individual have at least 1) one (1) year of Public Affairs experience or 2) certification, degree, or other approved educational background in Public Affairs duties.

Clerical – Responsible for performing daily office tasks such as filing, recording, maintaining records, copying, posting, and other similar duties using computer equipment and other word processors or office equipment. This labor category requires that the individual have at least 1) one (1) year of clerical experience or 2) certification, degree, or other approved educational background in clerical duties such as typing, filing, and/or communications.

Senior Engineer – Responsible for design, development, implementation, and analysis of technical efforts, documents and systems and providing field consultations as required. This labor category requires that the individual have at least 1) ten (10) years work experience in the engineering/science profession or 2) three

(3) years work experience in the engineering/science profession and eight (8) years in a related technical field. The individual must have at least a 4-year college degree in the profession or a related scientific discipline, or fifteen (15) years of related work experience.

Mid-Level Engineer – Responsible for design, development, implementation, and analysis of technical efforts, documents and systems and providing field consultations as required. This labor category requires that the individual have at least 1) five (5) years work experience in the engineering/science profession or 2) two (2) year work experience in the engineering/science profession and four (4) years in a related technical field. The individual must have at least a 4-year college degree in the profession or a related scientific discipline, or ten (10) years of related work experience.

Associate Engineer – Responsible for design, development, implementation, and analysis of technical efforts, documents and systems and providing field consultations as required. This labor category requires that the individual have at least 1) one (1) year work experience in the engineering/science profession or 2) two (2) years work experience in a related technical field. The individual must have at least a 4-year college degree in the profession or a related scientific discipline, or five (5) years of related work experience.

Entry Engineer – Responsible for design, development, implementation, and analysis of technical efforts, documents and systems and providing field consultations as required. This labor category requires that the individual have at least 1) a 4-year college degree in the engineering/science profession or 2) a 4-year degree in a related scientific discipline and one (1) year of work experience in the profession or a related technical field, or 3) three (3) years of related work experience.

Senior Scientist – Responsible for conducting research, studies, analysis and interpretation of technical efforts, documents and systems and providing field consultations as required. This labor category requires that the individual have at least 1) ten (10) years work experience in the engineering/science profession or 2) three (3) years work experience in the engineering/science profession and eight (8) years in a related technical field. The individual must have at least a 4-year college degree in the profession or a related scientific discipline, or fifteen (15) years of related work experience.

Mid-Level Scientist – Responsible for conducting research, studies, analysis and interpretation of technical efforts, documents and systems and providing field consultations as required. This labor category requires that the individual have at least 1) five (5) years work experience in the engineering/science profession or 2) two (2) year work experience in the engineering/science profession and four (4) years in a related technical field. The individual must have at least a 4-year college degree in the profession or a related scientific discipline, or ten (10) years of related work experience.

Associate Scientist – Responsible for conducting research, studies, analysis and interpretation of technical efforts, documents and systems and providing field consultations as required. This labor category requires that the individual have at least 1) one (1) year work experience in the engineering/science profession or 2) two (2) years work experience in a related technical field. The individual must have at least a 4-year college degree in the profession or a related scientific discipline, or five (5) years of related work experience.

Entry Scientist – Responsible for conducting research, studies, analysis and interpretation of technical efforts, documents and systems and providing field consultations as required. This labor category requires that the individual have at least 1) a 4-year college degree in the engineering/science profession or 2) a 4-year degree in a related scientific discipline and one (1) year of work experience in the profession or a related technical field, or 3) three (3) years of related work experience.

Technician Level 4 - Assists in the planning, implementation and maintenance of deliverable products and services. This labor category requires that the individual have 1) at least ten (10) years work experience in a related technical/management profession or 2) at least eight (8) years of work experience in a related field and an associate's degree in a related scientific discipline or a 4-year bachelor's degree.

Technician Level 3 - Assists in the planning, implementation and maintenance of deliverable products and services. This labor category requires that the individual have 1) at least five (5) years work experience in a related technical/management profession or 2) at least three (3) years of work experience in a related field and an associate's degree in a related scientific discipline or a 4-year bachelor's degree.

Technician Level 2 - Assists in the planning, implementation and maintenance of deliverable products and services. This labor category requires that the individual have 1) at least two (2) years work experience in the or a related technical/management profession or 2) at least one (1) year of work experience in a related field and an associate's degree in a related scientific discipline or a 4-year bachelor's degree.

Technician Level 1 - Assists in the planning, implementation and maintenance of deliverable products and services. This labor category requires that the individual have a high school diploma or equivalent, 0 to 2 years relevant work experience and the appropriate set of skills and knowledge to accomplish the assigned task.

Technician – Entry – Assists in the planning, implementation and maintenance of deliverable products and services. No previous experience required.

Senior Level Programmer – Reviews, analyzes, and modifies programming systems including encoding, testing, debugging and documenting programs. This labor category requires that the individual have at least 1) seven (7) years work experience in the computer programming profession or 2) three (3) years work experience in the computer programming profession and five (5) years in a related technical field. The individual must have at least a 4-year college degree in the profession or a related computer discipline, or ten (10) years of related work experience.

Mid-Level Programmer -Reviews, analyzes, and modifies programming systems including encoding, testing, debugging and documenting programs. This labor category requires that the individual have at least 1) five (5) years work experience in the computer programming profession or 2) one (1) years work experience in the computer programming profession and five (5) years in a related technical field. The individual must have at least a 4-year college degree in the programming profession or a related computer discipline, or seven (7) years of related work experience.

Associate Level Programmer -Reviews, analyzes, and modifies programming systems including encoding, testing, debugging and documenting programs. This labor category requires that the individual have a 4-year college degree in the programming profession or a related computer discipline, or four (4) years of related work experience.

Senior Level Database Analyst - Reviews, evaluates, designs, implements and maintains database[s]. This labor category requires that the individual have at least 1) seven (7) years work experience in the computer database profession or 2) three (3) years work experience in the computer database profession and five (5) years in a related technical field. The individual must have at least a 4-year college degree in the profession or a related computer discipline, or ten (10) years of related work experience.

Mid-Level Database Analyst - Reviews, evaluates, designs, implements and maintains database[s]. This labor category requires that the individual have at least 1) five (5) years work experience in the computer database profession or 2) one (1) years work experience in the computer database profession and five (5) years in a related technical field. The individual must have at least a 4-year college degree in the profession or a related computer discipline, or seven (7) years of related work experience.

Associate Database Analyst - Reviews, evaluates, designs, implements and maintains database[s]. This labor category requires that the individual have a 4-year college degree in the computer profession or a related computer discipline, or four (4) years of related work experience.

Senior Level Multi-Media Developer – Gathers and prepares necessary media elements (video, pictures, graphics, music, narration, and sound effects), using graphic design techniques and software programs to produce appropriate user interfaces. This labor category requires that the individual have at least 1) seven (7) years work experience in the multi-media profession or 2) three (3) years work experience in the multi-media profession and five (5) years in a related technical field. The individual must have at least an Associates Degree in the profession or a related computer discipline, or ten (10) years of related work experience.

Mid-Level Multi-Media Developer - Gathers and prepares necessary media elements (video, pictures, graphics, music, narration, and sound effects), using graphic design techniques and software programs to produce appropriate user interfaces. This labor category requires that the individual have at least 1) four (4) years work experience in the multi-media profession or 2) one (1) year work experience in the multi-media profession and five (5) years in a related technical field. The individual must have at least an Associates Degree in the profession or a related computer discipline, or seven (7) years of related work experience.

Associate Multi-Media Developer - Gathers and prepares necessary media elements (video, pictures, graphics, music, narration, and sound effects), using graphic design techniques and software programs to produce appropriate user interfaces. This labor category requires that the individual have at least 1) three (3) years work experience in the multi-media profession or 2) an Associates Degree in the profession or a related computer discipline.

Webmaster - Responsible for designing, developing and implementing Web sites that reflect the look, feel and interaction desired. Oversees day-to-day management of web sites, and assures quality and integrity. This labor category requires that the individual have at least 1) five (5) years work experience in the web development / maintenance profession or 2) one (1) years work experience in the web development / maintenance profession and five (5) years in a related technical field. The individual must have at least an Associates Degree in the profession or a related computer discipline, or seven (7) years of related work experience.

Environmental Specialist Level 2 -Conducts required environmental tests, analysis and observations. Evaluates results and makes recommendations as necessary for maintaining compliance with regulatory agencies. This labor category requires that the individual have 1) at least ten (10) years work experience in the environmental or a related technical/management profession or 2) at least eight (8) years of work experience in a related field and an associate's degree in a related scientific discipline or a 4-year bachelor's degree

GIS/CAD Administrator – Level 2 -Utilizes Geographic Information System and Computer Aided Design techniques to provide visual displays of drawings and or maps. This labor category requires that the individual have at least 1) five (5) years work experience in the database profession or 2) two (2) year works experience in the database profession and four (4) years in a related technical field. The individual must have at least a 4-year college degree in the profession or a related scientific discipline, or ten (10) years of related work experience.

GIS/CAD Administrator – Level 1 - Utilizes Geographic Information System and Computer Aided Design techniques to provide visual displays of drawings and or maps. This labor category requires that the individual have a 2-year Associates degree in a related discipline, or four (4) years of related work experience.

Program Control Analyst – Level 2 - Responsible for supporting Program Managers in the preparation and analysis of project financial and scheduling data. This labor category requires that the individual have at least 1) three (3) years of Program Control experience or 2) certification, degree, or other approved educational background in Program Control duties and two (2) years work experience.

Program Control Analyst – Level 1 – Responsible for supporting Program Managers in the preparation and analysis of project financial and scheduling data. This labor category requires that the individual have at least

1) one (1) year of Program Control experience or 2) certification, degree, or other approved educational background in Program control duties.

Instructional Designer IV – Responsible for developing course designs and delivery plans utilizing the appropriate method and media that will deliver learning objectives to targeted audiences. This labor category requires that the individual have at least 8 years experience designing and developing customized training programs. The individual must also have at least 1) a 4-year college degree in a related discipline or fifteen (15) years of related work experience.

Instructional Designer III - Responsible for developing course designs and delivery plans utilizing the appropriate method and media that will deliver learning objectives to targeted audiences. This labor category requires that the individual have 4-8 years experience designing and developing customized training programs. The individual must also have at least 1) a 4-year college degree in a related discipline or ten (10) years of related work experience.

Instructional Designer II - Responsible for developing course designs and delivery plans utilizing the appropriate method and media that will deliver learning objectives to targeted audiences. This labor category requires that the individual have 2-5 years experience designing and developing customized training programs. The individual must also have at least 1) a 4-year college degree in a related discipline or seven (7) years of related work experience.

Instructional Designer I - Responsible for developing course designs and delivery plans utilizing the appropriate method and media that will deliver learning objectives to targeted audiences. This labor category requires that the individual have 0-3 years experience designing and developing customized training programs. The individual must also have at least 1) a 4-year college degree in a related discipline or four (4) years of related work experience.

Electrician, Maintenance - Performs a variety of electrical trade functions such as the installation, maintenance, or repair of equipment for the generation, distribution, or utilization of electric energy. Work involves most of the following: Installing or repairing any of a variety of electrical equipment such as generators, transformers, switchboards, controllers, circuit breakers, motors, heating units, conduit systems, or other transmission equipment; working from blueprints, drawings, layouts, or other specifications; locating and diagnosing trouble in the electrical system or equipment; working standard computations relating to load requirements of wiring or electrical equipment; and using a variety of electrician's hand tools and measuring and testing instruments. In general, the work of the maintenance electrician requires rounded training and experience usually acquired through a formal apprenticeship or equivalent training and experience. High school diploma is not required.

Heavy Equipment Operator - Operates heavy equipment such as cranes, clamshells, power shovels, motor graders, heavy loaders, carryalls, bulldozers, rollers, scrapers, and large industrial tractors with pan or scrapper attachments. Equipment is used to excavate, load or move dirt, gravel or other materials. Operator may read and interpret grade and slope stakes and simple plans. May grease, adjust and make emergency repairs to equipment. High school diploma is not required.

Laborer - Performs tasks which require mainly physical abilities and effort involving little or no specialized skill or prior work experience. Relies on instructions and pre-established guidelines to perform the functions of the job. The following tasks are typical of this occupation: Loads and unloads trucks, and other conveyances; moves supplies and materials to proper location by wheelbarrows or handtrucks; stacks materials for storage or binning; collects refuse and salvageable materials. Digs, fills, and tamps earth excavations; levels ground using pick, shovel, tamper and rake; shovels concrete and snow; cleans culverts and ditches; cuts tree and brush; operates power lawnmowers. Moves and arranges heavy pieces of office and household furniture, equipment, and appliances; moves heavy pieces of automotive, medical engineering, and other types of machinery and equipment. Spreads sand and salt on icy roads and walkways; picks up leaves and trash. High school diploma is not required.

Maintenance Trades Helper - Assists one or more workers in the skilled maintenance trades by performing specific or general duties of lesser skill, such as keeping a worker supplied with materials and tools; cleaning working area, machine, and equipment; assisting journeyman by holding materials or tools; and performing other unskilled tasks as directed by journeyman. The kind of work the helper is permitted to perform varies from trade to trade. In some trades the helper is confined to supplying, lifting, and holding materials and tools, and cleaning working areas; and in others the worker is permitted to perform specialized machine operations, or parts of a trade that are also performed by workers on a full-time basis. High school diploma is not required.

Truckdriver, Medium Truck –Training and / or experience to drive straight truck, 1 ½ to 4 tons inclusive, usually 6 wheels. Requires license to operate a truck in the state for which it will be operated and a "satisfactory" driving record. High school diploma is not required.

Truckdriver, Heavy Truck –Training and / or experience to drive straight truck, over 4 tons, usually 10 wheels. Requires license to operate a truck in the state for which it will be operated and a "satisfactory" driving record. High school diploma is not required.

Painter, Maintenance - Paints and redecorates walls, woodwork and fixtures. Work involves the following: Knowledge of surface peculiarities and types of paint required for different applications; preparing surface for painting by removing old finish or by placing putty or filler in nail holes and interstices; and applying paint with spray gun or brush. May mix colors, oils, white lead and other paint ingredients to obtain proper color or consistency. In general, the work of the maintenance painter requires rounded training and experience usually acquired through a formal apprenticeship or equivalent training and experience. High school diploma is not required.

Pipefitter, Maintenance - Installs or repairs water, steam, gas or other types of pipe and pipefittings. Work involves most of the following: Laying out work and measuring to locate position of pipe from drawings or other written specifications; cutting various sizes of pipe to correct lengths with chisel and hammer, oxyacetylene torch or pipe-cutting machines; threading pipe with stocks and dies, bending pipe by hand-driven or power-driven machines; assembling pipe with couplings and fastening pipe to hangers; making standard shop computations relating to pressures, flow and size of pipe required; and making standard tests to determine whether finished pipes meet specifications. In general, the work of the maintenance pipefitter requires rounded training and experience usually acquired through a formal apprenticeship or equivalent training and experience. Workers primarily engaged in installing and repairing building sanitation or heating systems are excluded. High school diploma is not required.

Welder, Combination, Maintenance - Welds metal components together to fabricate or repair products, such as machine parts, plant equipment, mobile homes, motors and generators, according to layouts, blueprints or work orders, using brazing and a variety of arc and gas welding equipment. Welds metal parts together, using both gas welding or brazing and any combination of arc welding processes. Performs related tasks such as thermal cutting and grinding. Repairs broken or cracked parts, fills holes and increases size of metal parts. Positions and clamps together components of fabricated metal products preparatory to welding. May locate and repair cracks in industrial engine cylinder heads, using inspection equipment and gas torch. May perform repairs only. May be required to pass employer performance tests or standard tests to meet certification standards of governmental agencies or professional and technical associations. High school diploma is not required.

Foreman - Supervises the activities of construction workers. This labor category requires that the individual have at least five (5) years work experience in managing labor and production for construction projects. High school diploma or equivalent is required.

Superintendent - Oversees the daily construction activities at work site, including scheduling of workers, delivery of equipment and materials, and progress of the project. This labor category requires that the individual have at least seven (7) years work experience in managing construction projects. High school diploma or equivalent is required.

Engineering Technician Level 4 - Assists engineers and scientists in the planning, implementation and maintenance of deliverable products and services This labor category requires that the individual have 1) at least seven (7) years work experience in a related technical/management profession or 2) at least five (5) years of work experience in a related field and an associate's degree in a related scientific discipline or a 4-year bachelor's degree.

Engineering Technician Level 3 - Assists engineers and scientists in the planning, implementation and maintenance of deliverable products and services This labor category requires that the individual have 1) at least five (5) years work experience in a related technical/management profession or 2) at least three (3) years of work experience in a related field and an associate's degree in a related scientific discipline or a 4-year bachelor's degree.

Engineering Technician Level 1 - Assists engineers and scientists in the planning, implementation and maintenance of deliverable products and services This labor category requires that the individual have a high school diploma or equivalent and the appropriate set of skills and knowledge to accomplish the assigned task.

Logistician – Level 2 – Anticipates and enhances product workflow and product supplies by analyzing and developing logistics plans that affect production, distribution, and inventory. This labor category requires that the individual have at least 1) five (5) years of Logistics experience and 2) certificate, degree, or other approved educational background in Logistics or seven (7) years of work experience in a related field.

Labor Category Descriptions for Service Group 70, SIN 132-51

Senior Program Manager - Responsible for the overall program direction and coordination and acts as the primary interface with customers. At program level, develops project plans and monitors technical, cost and schedule performance. This labor category requires that the individual have at least ten (10) years work experience in managing multiple government delivery orders, as well as individual delivery order managers. The individual must also have at least 1) a 4-year college degree (bachelors degree) in the profession or a related scientific discipline or 2) fifteen (15) years of related work experience.

Delivery Order Manager - Responsible for overall success of task order. Identifies and directs cross-functional task teams to accomplish activities. Monitors technical, cost and schedule performance and directs action to resolve real or anticipated problems to ensure timely product delivery. This labor category requires that the individual have at least five (5) years work experience in managing government project delivery orders. The individual must also have at least 1) a 4-year college degree in the profession or a related scientific discipline or 2) seven (7) years of related work experience.

Contract Administrator – Level 2 - Aids in the management of contractual provisions and the administration of contracts. This labor category requires that the individual have at least 1) five (5) years of contract administration experience or 2) certification, degree, or other approved educational background in contract administrator duties.

Associate Level Programmer -Reviews, analyzes, and modifies programming systems including encoding, testing, debugging and documenting programs. This labor category requires that the individual have a 4-year college degree in the programming profession or a related computer discipline, or four (4) years of related work experience.

Senior Level Database Analyst - Reviews, evaluates, designs, implements and maintains database[s]. This labor category requires that the individual have at least 1) seven (7) years work experience in the computer database profession or 2) three (3) years work experience in the computer database profession and five (5) years in a related technical field. The individual must have at least a 4-year college degree in the profession or a related computer discipline, or ten (10) years of related work experience.

Mid-Level Database Analyst - Reviews, evaluates, designs, implements and maintains database[s]. This labor category requires that the individual have at least 1) five (5) years work experience in the computer database profession or 2) one (1) years work experience in the computer database profession and five (5) years in a related technical field. The individual must have at least a 4-year college degree in the profession or a related computer discipline, or seven (7) years of related work experience.

Associate Database Analyst - Reviews, evaluates, designs, implements and maintains database[s]. This labor category requires that the individual have a 4-year college degree in the computer profession or a related computer discipline, or four (4) years of related work experience.

GIS/CAD Administrator – Level 2 -Utilizes Geographic Information System and Computer Aided Design techniques to provide visual displays of drawings and or maps. This labor category requires that the individual have at least 1) five (5) years work experience in the database profession or 2) two (2) year works experience in the database profession and four (4) years in a related technical field. The individual must have at least a 4-year college degree in the profession or a related scientific discipline, or ten (10) years of related work experience.

GIS/CAD Administrator – Level 1 - Utilizes Geographic Information System and Computer Aided Design techniques to provide visual displays of drawings and or maps. This labor category requires that the individual have a 2-year Associates degree in a related discipline, or four (4) years of related work experience.

Program Control Analyst – Level 2 - Responsible for supporting Program Managers in the preparation and analysis of project financial and scheduling data. This labor category requires that the individual have at least 1) three (3) years of Program Control experience or 2) certification, degree, or other approved educational background in Program Control duties and two (2) years work experience.

Program Control Analyst – Level 1 – Responsible for supporting Program Managers in the preparation and analysis of project financial and scheduling data. This labor category requires that the individual have at least 1) one (1) year of Program Control experience or 2) certification, degree, or other approved educational background in Program control duties.

2. Maximum Order:

<u>Service Group</u>	<u>Maximum Order</u>
899	\$5,000,000
871	\$1,000,000
874	\$1,000,000
70	\$500,000

3. Minimum Order:

<u>Service Group</u>	<u>Minimum Order</u>
899	\$100
871	\$100
874	\$100
70	\$100

4. Geographic coverage (delivery area): Worldwide

5. Point(s) of production: EM-Assist, Inc.
90 South 400 West, Suite 450
Salt Lake City, UT 84101-1378

6. Discount from list price: Prices shown herein are NET (discounts are already deducted).

7. Quantity Discounts: No quantity discounts are offered on hourly labor rates.

8. Prompt payment terms: Net 30 days.

9a. Contractor accepts Government purchase cards for payment equal to or less than the micro-purchase threshold.

9b. Contractor accepts Government purchase cards for payment above the micro-purchase threshold.

10. Foreign items: All products provided under this contract originate in the United States of America.

11a. Time of delivery: Contract shall deliver to destination within the specified number of calendar days after receipt of order (ARO) as stated in the individual task order.

11b. Expedited Delivery: Items available for expedited delivery are noted in this price list.

Expedited delivery requirements will be addressed by the contractor to the furthest extent possible on an individual basis and may not be available in most cases.

11c. Overnight and 2-day delivery: Overnight and 2-day delivery requirements will be addressed by the contractor to the furthest extent possible on an individual basis and may not be available in most cases. Schedule customer may contact the Contractor for rates and availability of overnight or 2-day delivery.

11d. Urgent Requirements: When the Federal Supply Schedule contract delivery period does not meet the bona fide urgent delivery requirements of an ordering agency, agencies are encouraged, if time permits, to contact the Contractor for the purpose of obtaining accelerated delivery. The Contractor shall reply to the inquiry within 3 workdays after receipt. (Telephonic replies shall be confirmed by the Contractor in writing.) If the Contractor offers an accelerated delivery time acceptable to the ordering agency, any order(s) placed pursuant to the agreed upon accelerated delivery time frame

shall be delivered within this shorter delivery time and in accordance with all other terms and conditions of the contract.

12. F.O.B. Points: F.O.B. destination excluding Alaska, Hawaii, and Puerto Rico.
- 13a. Ordering address: EM-Assist, Inc.
90 Blue Ravine Road, Suite 180
Folsom, CA 95630-4731
(916) 355-8444
FAX (916) 355-8445
www.EM-Assist.com
- 13b. Ordering procedures: For suppliers and services, the ordering procedures, information on Blanket Purchase Agreements (BPA's), and a sample BPA can be found at the GSA/FSS Schedule homepage (fss.gsa.gov/schedules).
14. Payment Address: EM-Assist, Inc.
90 Blue Ravine Road, Suite 180
Folsom, CA 95630-4731
(916) 355-8444
FAX (916) 355-8445
15. Warranty provision: For the purpose of this contract, warranties include:
 - (1) Time of delivery/installation quotations for individual orders.
 - (2) Technical representations and/or warranties of products concerning performance, total system performance and/or configuration, physical, design and/or functional characteristics and capabilities of a product/equipment/service/software package submitted in response to requirements which result in orders under this schedule contract.
 - (3) Any representations and/or warranties concerning the products made in any literature, description, drawings and/or specifications furnished by the Contractor.

The above is not intended to encompass items not currently covered by the GSA Schedule contract.
16. Export packing charges: NA
17. Terms and conditions of Government purchase card acceptance: The Contractor will accept Government purchase cards for payment above the micro-purchase threshold.
18. Terms and conditions of rental, maintenance, and repair: NA
19. Terms and conditions of installation: NA
20. Terms and conditions of repair parts: NA
- 20a. Terms and conditions for any other services: NA
21. List of service and distribution points: NA
22. List of participating dealers: NA
23. Preventive maintenance: NA
- 24a. Special attributes such as environmental attributes (e.g. recycled content, energy efficiency, and/or reduced pollutants): NA

- 24b. Section 508 compliance information is available on Electronic and Information Technology (EIT) supplies and services and full details can be found at www.emassist.com.
- 25. Data Universal Numbering system (DUNS) number: 00 929 1709
- 26. Registration in Central Contractor Registration (CCR) database: EM-Assist is registered with the CCR Database.